

Notes:

- Bradford & Bingley and Mortgage Express are not open to new lending. The savings business and retail branches were transferred to Santander at nationalisation in 2008.
- Bradford & Bingley complaints may also include complaints against organisations formerly part of the Bradford & Bingley group, as follows: the Leamington Spa Building Society; John Charcol; Black Horse Estate Agencies; Black Horse Relocation Services; and Mortgage Shops (Slater Hogg Howison).

Bradford & Bingley Limited and Mortgage Express. Registered office: The Waterfront, Salts Mill Road, Shipley, West Yorkshire. BD17 7EZ.

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